

FIG. 2

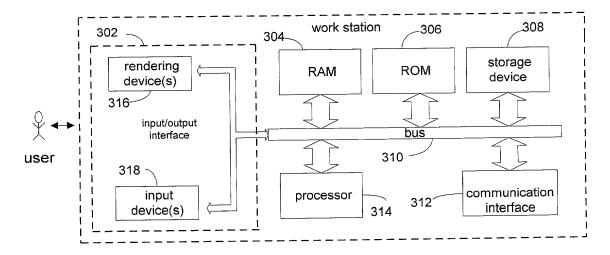


FIG. 3

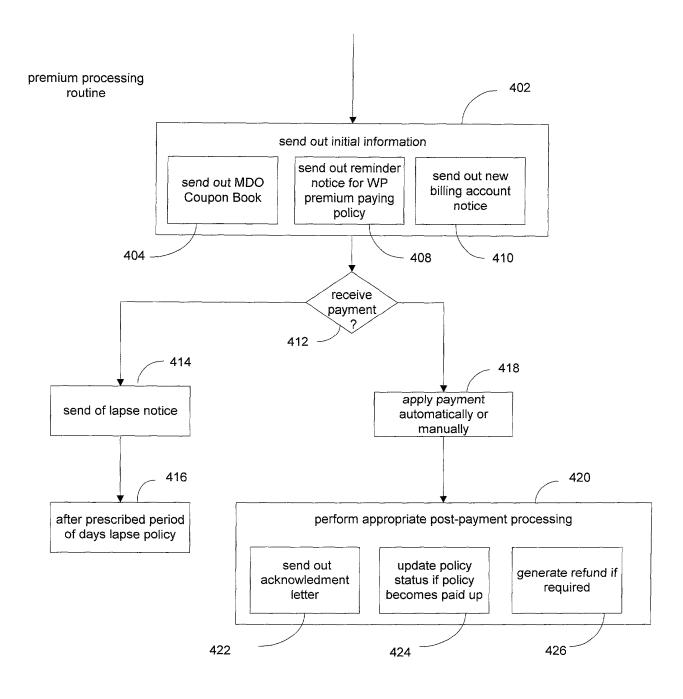


FIG. 4

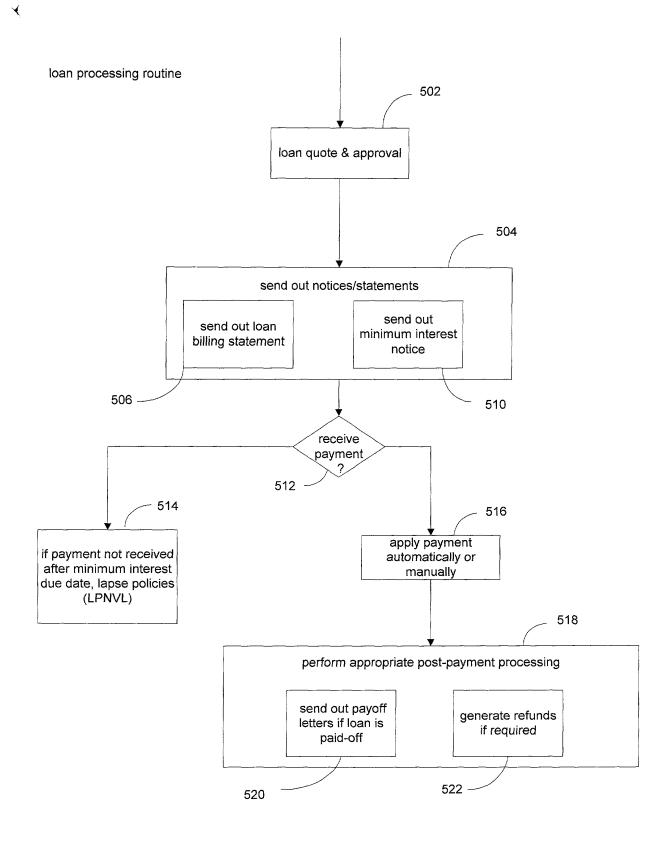


FIG. 5

waiver of premium processing

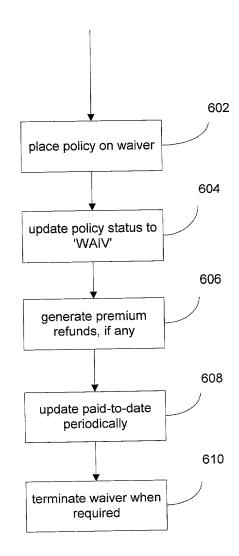


FIG. 6

cash surrender processing

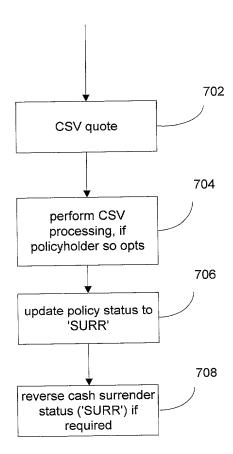


FIG. 7

extended value processing

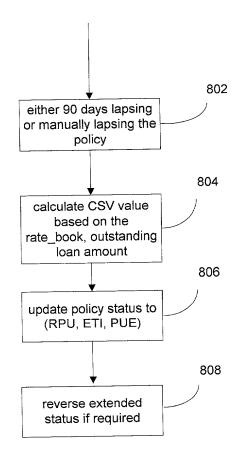


FIG. 8

## death claims processing

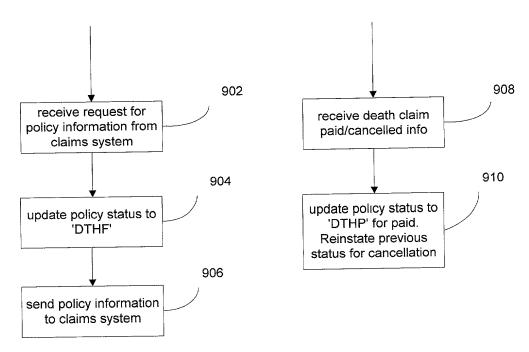


FIG. 9

## resend policy information to claims system every monthend for policies maturing next month update policy status to update policy status to 'MATP' for paid. Reisnstate previous

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FIG. 10

status for cancellation

FIG. 12

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FIG. 35

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FIG. 39

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	UB_RPT06	Paid Up Refund	
	0B_RPT07	Checklist of Policies Cash Surrendered	
	08_RPT08	New Account Notice Letter	
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FIG. 43